

Espar_in_full_RE D4S H-Kit REF#8018

Od: Radim
Odesláno: 27. listopadu 2012 17:07
Komu: 'Konyshev, Alexey'
Předmět: RE: D4S H-Kit REF#8018

Dear Alexey,

There is no way to get clear advice regarding your kit here in Europe.
Eberspaecher sent a response with recommendation of using second pump kit and no
any comment or
single word about your kit.
Westfalia sent a response with wishing good luck and information with about any
experience with your
kit.

As I wrote you, gonna try your kit if Ray will be able to sell it to me.
It looks as great adventure and I like adventures.

With kind regards

Radim

From: Konyshev, Alexey [mailto:AKonyshev@espar.com]
Sent: Friday, November 23, 2012 6:24 PM
To: Radim
Subject: RE: D4S H-Kit REF#8018

Hello again Radim,

Thank you and you are welcome.

Actually for ESPAR it is the same if you buy our device from US or UK dealer, so
do not worry about
that :) They both are independent from us anyway, I just know that the dealer I
mentioned is
knowledgeable and has convenient service.

I attached another document from our website so you can review

Have a great weekend!

Alexey Konyshev

Espar Heater Systems
Alexey Konyshev
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From: Radim
Sent: Friday, November 23, 2012 11:15 AM
To: Konyshev, Alexey
Subject: RE: D4S H-Kit REF#8018
Dear Alexey,

As always I very appreciate your open words, not common here in Europe.

Because I was very sad about this situation, I contacted almost everybody regarding this problem – including Eberspaecher Esslingen, Eberspaecher Czech and Westfalia of course.

Esslingen (as I expected) sent me information that has NO IDEA what is inside this Westfalia DS4 :):):)

– really good information from manufacture.

I replied „I'm very sorry, but I don't trust this“, because Westfalia itself is able just assembly many product for final conversion.

Of course, it was useless because there is strong relation between Eberspaecher and Westfalia so

those customers as me are only related on Westfalia comments and the rest is under information embargo.

Somehow, after one week Westfalia replied my e-mail with an advice to fit 900001526753.

Same as your great compatibility list.

I don't prefer this solution because is older than me :):):) and is time and work consuming because a

must of installation of the switch.

After asking Westfalia about using only high altitude pump I received reply – impossible, because a

problems vice versa.

I sent your kit 20 2900 70 0007 to Westfalia with request for a comment and compatibility, and of course I didn't get an useful response.

Their reply was – this number is not at our system.

At least for you kind help I will order this kit (20 2900 70 0007) to support friendly North Americans, or let say personally you.

While will work properly I will be very happy, if not I order the second pump kit from Westfalia.

By the way I do agree with all you wrote me and with your logical opinion

Once again thank you very much for all your help.

You are only person in this matter with clear and logical advices.

Once you come to Prague as your „friend“ Ray, definitely contact me.

With very best regards

Radim

From: Konyshev, Alexey [mailto:AKonyshev@espar.com]

Sent: Friday, November 23, 2012 4:33 PM

To: Radim

Subject: RE: D4S H-Kit REF#8018

Hello Radim,

Yes, I saw you have OEM heater. We do not import this heater in North America but my suggestion was based on the following assumptions:

– your heater does not have "H-kit" marking on the label;

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- aftermarket D4S heaters were discontinued some years ago about the same time when H-kit heaters appear, which means that the most likely your heater is 4 or more years old, before "H-kit" time;
- ESPAR compensator worked with all Airtronic heaters we had a chance to test, including "H-kit" heaters (although we do not recommend it for H-kit heaters because there is a solution from manufacturer for those heaters).

Espar compensator is being connected between heater and fuel pump and heater "thinks" it has a pump but instead, the compensator intercepts impulses sent to pump by heater, recalculates frequency of the pulses and substitutes them with it's own impulses prorated accordingly to atmospheric pressure. Espar compensator will NOT work with heaters with specially modulated pump output but we did not see Airtronics of this kind so far.

Please see the attached document we compiled for you and our NA customers today morning. This and many other useful documents can be found on our Canadian tech support website www.espar.com/help

Because initially we were talking about H-kit/Non H-kit heaters, I forgot to mention that there was another old option for heaters which still can work - installing additional high altitude pump and manual switch so you switch to one pump or the other depending on where you use the heater. This kit is available from European dealers and works with any Airtronic heater.

Normally we do not stick into European business because this is not our territory, but in the case of the high altitude compensator I think this is not a problem when a heater in question does not support H-kit function. We do export this device to Eberspaecher UK, but as far as I know no other countries buy it from us or from UK.

Best regards,

Alexey Konyshev

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From: Radim
Sent: Friday, November 23, 2012 5:23 AM
To: Konyshev, Alexey
Subject: RE: D4S H-Kit REF#8018
Dear Alexey,

Espar_in_full_RE D4S H-Kit REF#8018

Thanks to your great support I contacted Mr. Ray and he confirmed part # 20 2900 70 0007 availability.

In the meantime I received an e-mail from Eberspaecher Esslingen with information that my D4S is made only for Westfalia and so only Westfalia knows what to do. I don't trust this information, because Westfalia is not able to make anything itself, but I like to be sure.

Therefore, before I will order this masterpiece, could you please once again confirm compatibility?

Thank you very much for reply and your time.

With kind regards

Radim

From: Konyshov, Alexey [mailto:AKonyshov@espar.com]
Sent: Wednesday, November 21, 2012 8:10 PM
To: Radim
Subject: RE: D4S H-Kit REF#8018

Hi Radim,

I am glad I could be of help to you

Best regards,

Alexey Konyshov

Espar Heater Systems
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From: Radim
Sent: Wednesday, November 21, 2012 1:03 PM
To: Konyshov, Alexey
Subject: RE: D4S H-Kit REF#8018
Dear Alexey,

I very appreciate your kind help.
But I'm very sad, that I can get this information from American continent within one hour, but here in Europe I'm waiting 3 days with no response.
Great help.

Of course, I will support NA dealers and order this kit as you advise.

With very best regards

Radim

Espar_in_full_RE D4S H-Kit REF#8018

From: Konyshev, Alexey [mailto:AKonyshev@espar.com]
Sent: Wednesday, November 21, 2012 6:38 PM
To: Radim
Cc: Ray Lawrence
Subject: RE: D4S H-Kit REF#8018

Hello Radim,

Your heater is not H-kit so it will not work with High altitude sensor, but it will work with Espar altitude compensator part # 20 2900 70 0007 (available from North American dealers, try www.esparparts.com RLawrence@esparparts.com, possible also available from UK dealers)

Best regards,

Alexey Konyshev

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From: Radim
Sent: Wednesday, November 21, 2012 11:33 AM
To: Konyshev, Alexey
Subject: D4S H-Kit
Importance: High
Dear Alexey,

I do my best to get an information if my D4S is with or without H-Kit.
I had a problem with overheating at altitudes about 2 kilometres (F12 and F13)
therefore need to
resolve why.

Are you able to say from label duplicate what kind of D4S I have ?
I'm able to make a photo or original, but disassembling the heater system is
needed for such photo,
therefore I do send duplicate first (easy for picture).

Thank you very much in advance for your reply and time.

With best regards

Radim